



7th **ERCM** 2022

Glasgow

#7ERCM

7th European Research Conference on Microfinance
Glasgow Caledonian University
20th to 22nd June 2022

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Dear Friends and Colleagues,

It is a great privilege and pleasure to welcome you all to the **7th European Research Conference on Microfinance** that will be taking place from the 20th to the 22nd June 2022 in Glasgow Caledonian University, hosted by the Yunus Centre for Social Business and Health. We would like to thank the European Microfinance Platform (e-MFP) for its support and the Centre for European Research in Microfinance (CERMi) as conference co-organisers.

This edition of the conference, the first after the COVID-19 pandemic, will be focused on microfinance research priorities that are aligned with the United Nations Sustainable Development Goals (SDGs). Globally, current challenges are widespread, complex and interrelated and, in this context, it is relevant to better understand the role that microfinance can play on the path for recovery. For this, we will need to explore innovative research methods and forge collaborations that transcend disciplines and borders, involving a wide range of stakeholders.

As one of the first universities in the world to adopt the SDGs as a framework for our research strategy, GCU is on the frontline of tackling intersectional social and climate issues building on our proud tradition of supporting communities, locally and internationally, to deliver social impact.

GCU's Yunus Centre, proud conference host, conducts world-leading research to conceptualise and evidence ways that lives of individuals and communities can be improved through a better understanding of various community-based and health-focused initiatives, with a focus on microfinance.

Thank you for attending 7thERCM. We hope your time at the conference is productive and meaningful. We also hope that you'll be inspired by the agenda and networking opportunities, with delegates coming from over 30 countries, to contribute to a more sustainable, inclusive and just world.

We look forward to greeting you soon at Glasgow Caledonian University.

Best wishes,

Prof. Olga Biosca, Conference Chair, on behalf of the 7thERCM GCU Organising Committee



Dear Colleagues,

It is with great pleasure that we welcome you to the 7th European Research Conference on Microfinance organised by the Yunus Centre for Social Business & Health at Glasgow Caledonian University, with the support of the European Microfinance Platform (e-MFP) and the Centre for European Research in Microfinance (CERMi).

e-MFP, with over 130 members from all geographic regions and specialisations, is the leading network of European organisations and individuals active in the financial inclusion sector in developing countries. e-MFP fosters activities which increase global access to affordable, quality, sustainable and inclusive financial services for the un(der)banked by driving knowledge-sharing, partnership development and innovation.

Our academic members are an important part of the e-MFP community, and we value their work and expertise enormously. By strengthening links among researchers and between them and other sector stakeholders, e-MFP aims to facilitate inclusive finance research that meaningfully influences the broader sector. Since its launch in 2009, the biennial European Research Conference on Microfinance has played a major role in bringing together researchers, academics, professionals and students - ensuring that the latest research is disseminated among both researchers and the broader financial inclusion community. We are very proud indeed to support it. We are also delighted to confirm our continued support for both the conference and the ERCM Best Graduate Paper Award for the coming years, thanks to the generous support of the Luxembourg government with whom we have just signed a new five year mandate.

Thank you to all those involved in the organisation of this event in the lovely city of Glasgow. We look forward to three days of exchange, dynamic discussion, and open dialogue and to spending time together (in person!) during the networking events, something which we know will be most welcome after the past two challenging years.

Warmest regards,

Christoph Pausch,

e-MFP Executive Secretary



Covid-19 Guidelines for being on campus

What we would like our visitors to do when on campus

- Respect others space and try and maintain a reasonable distance from others.
- Use the hand sanitisers available at the main entrance to the buildings and in the meeting room.
- For ventilation purposes, windows will be kept open so you may want to bring a cardigan or jumper.
- Wear a face covering in all buildings, except while eating and drinking or you are exempt. Please bring your own face covering however if you forget, we will be able to provide a disposable one. Please note that for the Conference we will not be expecting you to wear a face covering throughout the meeting unless you want to.
- In the main our one-way routes are no longer in place however where this is still in place such as a narrow corridor, please adhere to the directions as signposted.
- Use the stairs where possible. Lifts may be busy and priority should be given to those who cannot use the stairs and for the transport of heavy goods and materials
- Wash hands frequently and use sanitisation stations available as required.
- Please do not visit the campus if you or one of your household are unwell or experiencing any symptoms of Covid-19.
- If you feel unwell during your visit or within 7 days, please let your host know, to assist with our test and protect protocols as required.

Additional Information

- Care should be taken to reasonably distance while using toilet facilities on campus.
- Distancing rules will not apply in the case of an emergency, where the immediate danger to life and limb is greater than the risk of catching of COVID-19.
- All stairwells can be used in an emergency. Try not to touch surfaces and when moving to the nearest fire assembly point and maintain social distancing as far as possible. You may be instructed to move further away from the fire assembly point.

Monday 20th June 2022

8:30-9:00	Registration and refreshments	Registration Ground floor desks, Refreshments First Floor Foyer, Centre for Executive Education (CEE)
9:00-9:30	Opening Ceremony *	<p>Professor Rachel Baker, Director of the Yunus Centre for Social Business and Health, GCU</p> <p>Mr. Christoph Pausch, Executive Secretary, e-MFP</p> <p>Professor Muhammad Yunus, Nobel Peace Prize Laureate and Emeritus Chancellor GCU</p>
9:30-11:00	Plenary *	<p>Professor Robert Lensink, University of Groningen <i>Microfinance: state of the art and research agenda</i></p> <p>Panelists: Professor Ariane Szafarz, CERMi, ULB, and Professor Marek Hudon, CERMi, ULB Chair: Professor Olga Biosca, Yunus Centre, GCU</p>
11:00-11:30	Refreshment Break	First Floor Foyer, Centre for Executive Education (CEE)
11:30-13:00	Parallel Sessions	Room details listed, see full programme
13:00-14:00	Lunch	George Moore Building Restaurant
14:00-16:00	Parallel Sessions	Room details listed, see full programme
16:00-16:30	Refreshment Break	First Floor Foyer, Centre for Executive Education (CEE)
16:30-17:45	Best Graduate Paper Award *	<p>Presentations of the two award finalists.</p> <p>Panelists: Dr Britta Augsburg, Institute for Fiscal Studies, and Dr Knar Khachatryan, American University of Armenia Chair: Dr Neil McHugh, Yunus Centre, GCU Award presented by Dr Joana Afonso, Financial Inclusion Specialist, e-MFP</p>
19:00-20:30	Civic Reception	Glasgow City Chambers

* Sessions marked with an asterisk will take place in the Deeprise Lecture Theatre (A005), Govan Mbeki Building, GCU

Tuesday 21st June 2022

8:30-9:00	Registration and refreshments	First Floor Foyer, Centre for Executive Education (CEE)
9:00-11:00	Parallel Sessions	Room details listed, see full programme
11:00-11:30	Refreshment Break	First Floor Foyer, Centre for Executive Education (CEE)
11:30-13:00	Plenary *	<p>Dr. Caroline Hossein, University of Toronto Scarborough <i>Understanding Politicized Finance: Identities, Politics and the Quest for Inclusion in the Black Americas</i></p> <p>Panelists: Dr. Anastasia Cozarenco, Montpellier Business School, and Dr. Bert D'Espallier, KU Leuven Chair: Dr. Lucia Dalla Pellegrina, University of Milano-Bicocca</p>
13:00-14:00	Lunch	George Moore Building Restaurant
14:00-16:00	Parallel Sessions	Room details listed, see full programme
16:00-16:30	Refreshment Break	First Floor Foyer, Centre for Executive Education (CEE)
16:30-18:00	Plenary *	<p>Professor Mario L. Small, Columbia University <i>Financial Institutions, Neighbourhoods and Racial Inequality</i></p> <p>Panelists: Dr. Mathilde Bauwin, ADA Luxembourg, and Professor Cam Donaldson, GCU Chair: Professor Laura Viganò, University of Bergamo</p>
19:00- late	Conference Dinner	Grand Central Hotel, Glasgow City Centre

Wednesday 22nd June 2022

8:30-9:00	Registration and refreshments	First Floor Foyer, Centre for Executive Education (CEE)
9:00-11:00	Parallel Sessions	Room details listed, see full programme
11:00-11:30	Refreshment Break	First Floor Foyer, Centre for Executive Education (CEE)
11:30-13:00	Plenary *	<p>Dr. Davide Forcella (Climate and Biodiversity Inclusive Finance Institute, YAPU Solutions, e-MFP GICSF-AG, CERMi) and Dr. Natalia Realpe Carrillo (HEDERA Sustainable Solutions, IASS, e-MFP GICSF-AG) <i>Green inclusive Finance</i></p> <p>Panelists: Emanuella Christensen, GCU; Dr. Frédéric Huybrechs, University of Antwerp; Howard Miller, Center for Financial Inclusion; and Usman Modibbo, GCU Chair: Dr. Karin Helwig, GCU</p>
13:00	Brown Bag Lunch	First Floor Foyer, Centre for Executive Education (CEE)

Conference Keynote Speakers



Professor Muhammad Yunus (he/him), International anti-poverty campaigner and Nobel Peace Prize winner, is the founder of the Grameen Bank, a global movement dedicated to eradicating poverty through microlending to those with the very least in society, and he is an inspiration to young people around the world to devote themselves to social causes.

Professor Mario L Small (he/him), Quetelet Professor of Social Science at Columbia University. A University of Bremen Excellence Chair, and an elected member of the American Academy of Arts and Sciences, the American Academy of Political and Social Sciences, and the Sociological Research Association, Small has published award-winning articles and books on urban poverty, social inequality, personal networks, and the relationship between qualitative and quantitative methods.



Dr. Caroline Shenaz Hossein, (she/her/elle) is Associate Professor of Global Development at the University of Toronto and Founder of Diverse Solidarity Economies (DiSE) Collective. She currently holds an Ontario Early Researcher Award (2018-2023) and her work has been funded by Social Science and Humanities Research Council of Canada. She holds a PhD in Political Science (University of Toronto); MPA (Cornell); LL.B (University of Kent, UK), and a BA (Saint Mary's University, Halifax). Dr. Hossein is on the global board to the International Association of Feminist Economics, advisor at Oxford University Press, and on the editorial boards of Kerala University's Journal of Polity & Society, and the U.N. Task Force for the Social and Solidarity Economy.

Professor Robert Lensink (he/him), is a development economist, with specific research interests covering Gender Studies, Impact Analyses, Microfinance, and Rural Development. He is Vice-Dean Research and Professor of Finance at the Faculty of Economics and Business (FEB), University of Groningen (UG), and a "Professor Extraordinary" at the University of Stellenbosch, South Africa. Robert has a wide international network and is associated with several universities, networks and research centres.



Parallel Sessions

Monday 20th June 2022 11:30-13:00

Session: Measuring microfinance performance and ATLAS database

Chair(s): **Dr Enrico Bellazzecca, Politécnico di Milano**

Room: CEE1

ID	Speaker(s)	Title	Affiliation speaker(s)
108	Alasdair Lindsay-Walters	Presenting the ATLAS database	MFR
88	Mr Samir Selim	The Impact of Microfinance on Income Inequality in Latin America	Universidad Autónoma de Madrid
95	Miss Deborah Umba Ngoyi	Trade-off between social and financial performance of MFIs: an explanatory study using a multidimensional approach of the social performance	UMons/CERMI

Session: Institutional issues and governance (1)

Chair(s): **Ms Elena Magli, GCU**

Room: CEE8

ID	Speaker(s)	Title	Affiliation speaker(s)
62	Dr Mohshin Habib	The Role of Regulation in Microfinance Institution Governance	Laurentian University of Canada
45	Dr Knar Khachatryan	Are all deposits products in the microfinance world created equal?	American University of Armenia
75	Dr Samuel Anokye Nyarko	Performance Trade-offs in Social Enterprises: The Moderating Effect of Board Gender Diversity in Microfinance Organizations	Montpellier Business School

Session: Non-Financial Services

Chair(s): **Dr Neil McHugh, GCU**

Room: CEE7

ID	Speaker(s)	Title	Affiliation speaker(s)
24	Dr Karina Salinas Solís	Effects of Financial Education Training on the economic wellbeing of social business	Universidad Autónoma de Baja California
76	Ms Marie Louise Nzayisenga	Understanding the Role of Financial Literacy on the Performance of Women-owned Micro and Small Businesses in Rwanda	University of Mons
101	Pete Parissetti in lieu of Dr Annie Wang	How MFIs can vaccinate millions - exploring the power of Public Private Partnerships (PPPs) and Equitas' role in expediting COVID-19 immunization efforts in vulnerable communities in the COVID-19 pandemic in India	Opportunity International Australia

Monday 20th June 2022 14:00-16:00

Session: **Markets, policies and regulation (1)**

Chair(s): **Dr Pål M Vik, University of Salford**

Room: CEE1

ID	Speaker(s)	Title	Affiliation speaker(s)
33	Dr Cécile Godfroid	Supporting Microfinance via Professional Associations: Analysis of the Tanzanian Case through the Lens of Ostrom's Institutional Design Principles	UMONS-CERMi
34	Prof Ricardo Gomes Ms Erika Lisboa	Public Policies for Financial Inclusion: a systematic literature review	FGV EAESP FGV EAESPE
42	Dr Andressa Jarletti Gonçalves de Oliveira	PROMOTING CAPABILITIES WITH MICROCREDIT REGULATION	Pontifícia Universidade Católica do Paraná (PUCPR)
105	Dr Feruza Yodgorova	Bank and non-bank microfinance institutions: fierce competitors or strategic partners?	Westminster International University in Tashkent

Session: **Gender perspectives in microfinance (1)**

Chair(s): **Dr Maricruz Lacalle-Calderon, Autonomous University of Madrid**

Room: CEE8

ID	Speaker(s)	Title	Affiliation speaker(s)
8	Prof Arvind Ashta	Women empowerment: gender bias in the financial institutions of developing countries	Burgundy School of Business
9	Dr Britta Augsburg	To invest or not to invest in sanitation: the role of intra-household gender differences in perceptions and bargaining power	The Institute for Fiscal Studies
20	Dr Anastasia Cozarenco	Intersectional Bias in Prosocial Lending: Methods and Application to Microcredit	Montpellier Business School
39	Miss Fatma Ibrahim	The Financial Diaries of refugee women in the UK: managing volatility and coping with continuous uncertainty.	The Yunus Centre for Social Business and Health

Session: **Institutional issues and governance (2)**
 Chair(s): **Prof Niels Hermes, University of Groningen**
 Room: **CEE6**

ID	Speaker(s)	Title	Affiliation speaker(s)
11	Mr Charles Belanger	Paradigm shifts in microfinance organization function and governance. A case study: IT solutions for the performance management of field staff in three microfinance institutions in Sub-Saharan Africa.	International Training Center of the ILO (ITCILO) - Belanger-Consulting
79	Mr Murhula Cubaka Patrick	The psychological ownership in financial cooperatives : Do formal ownership rights matter?	University of Mons (Belgium) and Catholic University of Bukavu (DR Congo)
96	Miss Eline Van der Auwera	Achieving double bottom line performance in hybrid organisations. A machine learning approach.	KULeuven
64	Dr Annika Mueller	Uptake, Use, and Impact of Islamic Savings: Evidence from a Field Experiment in Pakistan	Department of Economics, Econometrics and Finance, Faculty of Economics and Business, University of Groningen

Session: **Financial inclusion and COVID-19**
 Chair(s): **Prof Marek Hudon, CERMi ULB**
 Room: **CEE7**

ID	Speaker(s)	Title	Affiliation speaker(s)
49	Miss Aurelie Larquemin	The social meaning of banking in rural Ghana	University of Bath
93	Mr Kamrul Tarafder	Maintaining Growth and Community service during COVID-19 at ASA Philippines Foundation	ASA Philippines Foundation
35	Prof Nidia Gonzalez Arzabal	Financial Inclusion for Financial Resilience in MSMEs in Baja California, Mexico. A study in the context of Pandemic.	Universidad Autónoma Baja California
23	Mr Faye Djibril	The impacts of Ethnic, Linguistic and Religious Fractionalization on MFI performance	Frache-Comte University

Session: **Markets, policies and regulation (2)**
 Chair(s): **Dr Cécile Godfroid, University of Mons**
Room: CEE1

ID	Speaker(s)	Title	Affiliation speaker(s)
50	Mr François-Xavier Ledru	More of the same? A financial comparison of impact and socially responsible investments	UNamur - ULB
52	Miss Elena Magli	What do we ultimately want from microfinance? Exploring Personal Microcredit in the UK through the lens of the Diverse and Alternative Economies framework.	The Yunus Centre for Social Business and Health
100	Dr Pål M Vik	Self-preservation or professional integrity? The role and purpose of self-regulation in European microfinance	University of Salford
77	Dr Thelma Okey-Adibe	Analysis of the Effectiveness of Microfinance Banks (MFBs) in promoting financial Inclusion in Lagos State, Nigeria	GSBS, Glasgow Caledonian University

Session: **Impact of microfinance**
 Chair(s): **Professor Arvind Ashta, CEREN, Burgundy School of Business, Université Bourgogne Franche-Comté**
Room: CEE7

ID	Speaker(s)	Title	Affiliation speaker(s)
12	Dr Enrico Bellazzecca	Managing finances and multiple long-term conditions: eliciting the perspectives of individuals living on low incomes	Politecnico di Milano, School of Management Tiresia
41	Dr Moises Librado Gonzalez	Health in social businesses: implications for quality of life	Universidad Autónoma de Baja California
17	Prof Alfredo Burlando	The Impact of State-Sponsored Microlending on Business Outcomes in Ghana	University of Oregon
5	Dr Nargiza Alimukhamedova	You do not know what you have got until it's gone: Impact evaluation of the closure of the non-bank microfinance sector	CERGE-EI, Charles University in Prague; WIUT

Session: **Green Microfinance**
 Chair(s): **Ms Emanuella Christensen, GCU**
Room: CEE8

ID	Speaker(s)	Title	Affiliation speaker(s)
107	Dr Thu Hien Dao	Voice of the Customer: Customer feedback on a digital microinsurance service in Mali	ADA Microfinance
25	Dr Davide Forcella	Digital Green Inclusive Finance: analysis and synergies	GICSF-AG/YAPU/CERMI
58	Mr Howard Miller	A new framework for understanding how inclusive financial services can support low-income people in the context of the climate emergency	Center for Financial Inclusion
59	Mr Usman Ahmad Modibbo	Green Microfinance: exploring the barriers and/or facilitators faced by Microfinance Institutions (MFIs) implementing an environmental objective in Nigeria	Glasgow Caledonian University

Session: Gender perspectives in microfinance (2)

Chair(s): **Ms Fatma Ibrahim, GCU**

Room: CEE1

ID	Speaker(s)	Title	Affiliation speaker(s)
72	Dr Megumi Nishimura Dr. Abhay Joshi	Women's Empowerment in Agriculture and Microfinance's Scope of Influence -Evidence from Jalna, Maharashtra State of India	Department of International Economics, Faculty of Economics, Toyo University Department of Socio-Economics, Faculty of Economics, Daito Bunka University
92	Prof Øystein Strøm	Are female leaders less risk-averse? Evidence from global data on microfinance institutions	Oslo Metropolitan University, Oslo, Norway
97	Ms Elisa van Dongen	Trapped by the lack of control over savings: Evidence from Pakistan	Department of Economics, Econometrics and Finance, Faculty of Economics and Business, University of Groningen
104	Mr Nzanzu Y'ise Kivalya	Empowering Women Entrepreneurs: A Systematic Review on the Forgotten Dimensions in Microfinance	Université de Mons

Session: Innovation in microfinance products (1)

Chair(s): **Dr Enrico Bellazzecca, Politécnico di Milano**

Room: CEE6

ID	Speaker(s)	Title	Affiliation speaker(s)
83	Prof Alfredo Burlando	Too Fast, Too Furious? Digital Credit Delivery Speed and Repayment Rates	University of Oregon
94	Miss Deborah Umba Ngoyi	Barriers to adoption of digital financial services: what about actors' perception?	UMons/CERMI
38	Prof Niels Hermes	The Signaling Effect of Household's Informal Indebtedness in Bank Credit Allocation: The Role of Social Context	University of Groningen
15	Dr Bert D'Espallier	Does size matter? How group size affects performance in community-based savings groups	KU Leuven

Session: Social and environmental performance (2)

Chair(s): **Dr Thelma Okey-Adibe, GCU**

Room: CEE8

ID	Speaker(s)	Title	Affiliation speaker(s)
87	Dr Greta Seibel	Access to Credit for Indonesian SMEs since Independence: Bridging the Gap towards Financial Inclusion	London School of Economics and Political Science
40	Dr Nsubili Isaga	Determinants of Financial Inclusion among Youth entrepreneurs in Tanzania	Mzumbe University
69	Dr Ahmad Nawaz	Investigating the role of adaptive strategies in reducing vulnerabilities of Micro-credit borrowers: A survey based evidence from Rural Pakistan	Graduate Institute of Development Studies, Lahore School of Economics, Pakistan
84	Dr Ahmad Nawaz	Access to Formal versus Informal Credit in Ensuring Food Security for Rural Households in Pakistan: An Evidence from Climate Change Impact Survey	Graduate Institute of Development Studies, Lahore School of Economics, Lahore, Pakistan

Session: Institutional issues and governance (3)

Chair(s): **Ms Elena Magli, GCU**

Room: CEE7

ID	Speaker(s)	Title	Affiliation speaker(s)
22	Prof Lucia Dalla Pellegrina	Efficiency and Outreach in the European Microfinance Sector	Univeristà di Milano-Bicocca
99	Prof Baptiste Venet	When Pro-poor Microcredit Institutions Favor Richer Borrowers - A Moral Hazard Story.	University Paris-Dauphine
102	Prof Adalbert Winkler	The Microfinance Business Model: Declining subsidies in a favorable macroeconomic environment	Frankfurt School of Finance & Management
103	Miss Pámela Wolf Casallo	Determinants of the performance of Peruvian MFIs, an analysis for the period 2011-2017	Instituto Nacional de Defensa Civil (INDECI) - Government of Peru

Session: **Impact of microfinance and COVID-19**

Chair(s): **Dr Anika Mueller, University of Groningen**

Room: CEE1

ID	Speaker(s)	Title	Affiliation speaker(s)
27	Dr Roberto Fuentes Contreras (Dr Moisés Librado Gonzalez)	Entrepreneurship in the context of the pandemic. An analysis from microfinance and formal education, in Tijuana Mexico.	Universidad Autónoma de Baja California
7	Prof Arvind Ashta	How has COVID impacted postal financial services?	CEREN, Burgundy School of Business, Université Bourgogne Franche-Comté
37	Dr Mohshin Habib	Does Microfinance address Intergenerational Transmission of Poverty: Case of ASA Philippines Foundation	ASA Philippines Foundation
51	Dr Moisés Librado Gonzalez	Microfinance for the sustainable development of social business	Autonomous University of Baja California

Session: **Global perspectives in microfinance**

Chair(s): **Dr Neil McHugh, GCU**

Room: CEE8

ID	Speaker(s)	Title	Affiliation speaker(s)
44	Dr Knar Khachatryan	Spillovers in Social Entrepreneurship: Spatial proximity and microfinance performance	American University of Armenia
47	Dr Maricruz Lacalle-Calderon	A COMPARATIVE ANALYSIS OF MICROFINANCE, ODA AND IMF LENDING ON ECONOMIC INEQUALITY	Universidad Autónoma Madrid
55	Dr Geri Mason	The Existential Crisis of Microfinance during the COVID-19 Global Pandemic: Global Evidence from VisionFund International	Seattle Pacific University
28	Mr Andreas Gerckens (presenting Davide Forcella)	Improvise, adapt, overcome: On the state of microfinance for climate change adaptation	University of Regensburg, Department of Finance

Session: **Innovation in microfinance products (2)**

Chair(s): **Prof Baptiste Venet**

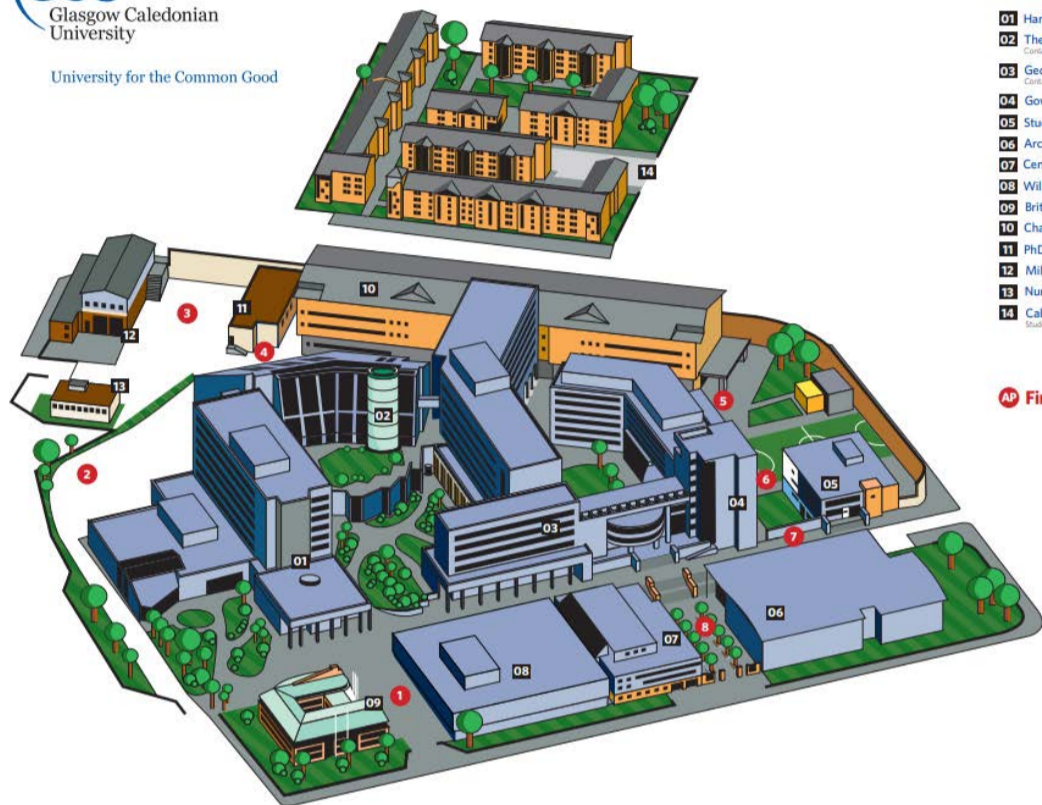
Room: CEE6

ID	Speaker(s)	Title	Affiliation speaker(s)
1	Ms Syedah Ahmad	Risk aversion and prudence among poor Muslim households: An experimental evidence	University of Groningen
16	Dr Thanawit Bunsit	Debt repayment behaviour and over-indebtedness in rural Thailand	Thaksin University, Thailand
98	Mr Daniël van Hemert	Saving Group performance and facilitation model differences: what is optimal?	KU Leuven, University of Agder

Useful Information for attending ERCM 2022

We look forward to welcoming you to Glasgow Caledonian University. Please see the following information to help you plan and prepare for your day.

The ERCM 2022 registration desk will open at 8.30am on Monday 20th June 2022 situated in the foyer, ground floor of the Centre for Executive Education (CEE) Building (No 7 of Campus Map). GCU staff members can be identified by their white ERCM 2022 conference t-shirts should you need any assistance and will be available throughout the conference. When registering you will be provided with a lanyard, please ensure that you wear this at all times during the conference and both social events as it indicates to the GCU staff members that you are an ERCM 2022 delegate.



Campus Key

- 01** Hamish Wood Building (Rooms W)
- 02** The Saltire Centre
Contains the University Library
- 03** George Moore Building (Rooms M)
Contains the University Restaurant, 'Study Club' area and Campus Life desk
- 04** Govan Mbeki Building (Rooms A)
- 05** Students' Association
- 06** Arc Health and Wellbeing Facility
- 07** Centre for Executive Education (Rooms CEE)
- 08** William Harley Building (Rooms H)
- 09** Britannia Building (Rooms B)
- 10** Charles Oakley Laboratories (Rooms C)
- 11** PhD Centre
- 12** Milton Street Building (Rooms M5)
- 13** Nursery
- 14** Caledonian Court
Student Accommodation

AP Fire assembly point

Car Parking Instructions for Conference and Event Organisers and Attendees

Conference and Events at Glasgow Caledonian University has negotiated a rate of £8.00 per day for car parking at Concert Square and Cambridge street car parks and £7.00 per day at Dundasvale car park to make the day of your event more comfortable for you and your event delegates.

The university is easily accessible from Junction 16 (Westbound) or Junctions 15 & 17 (Eastbound) of the M8 motorway. Although no parking is available on campus, there is ample space available at the nearby Cambridge street and Dundasvale car parks.

1. Upon your arrival at the car park you will be issued with a ticket
2. Take this ticket and bring it along to the event at GCU as this is where the ticket will need to be scanned
3. The machine where your ticket can be validated is located in the Security office which is located in the William Harley building - number **8 on the campus map**.
4. After your parking ticket has been scanned and your event has finished take the ticket back to the car park where the ticket will be validated and you will be charged £8.00/£7.00 for the day.

Open W-Fi Instructions

Open Wi-Fi access is available to GCU visitors throughout the GCU main campus. GCU visitors can connect to the internet via **WiFi Guest** by registering their personal devices.

GCU staff, students and delegates from other academic institutions should be able to connect to the Internet via **Eduroam**, as our main Wi-Fi network, by using their institution log in details.

To connect to the guest wireless from your Wi-Fi device, please do as follows:

1. Select **WiFi Guest** from the Wi-Fi network list.
2. Open your preferred web browser and select **Get Online** at Glasgow Caledonian University.



3. If you are already registered with Cloud Wi-Fi, you may use your previous credentials to access the service, otherwise select the **Create Account** option.

4. Enter all the required information and select **Continue**.

5. Name the device so you can manage it later, or skip this step.

6. You are **now connected to WiFi Guest** network and you can browse the Internet. **Please note:** Visitors can only register two devices per email account. Existing users can connect directly by logging in with a previous account created in another establishment.

Housekeeping

Delegates can store luggage in room CEE 5. Please note that GCU hold no responsibility for lost or stolen luggage held at GCU. Male and Female toilets are sign posted throughout the building.

First Aid

If you require the assistance of first aid, please bring this to the attention of one of the ERCM Team members and they will notify a GCU first aider immediately.

Fire Procedures

Anyone discovering a fire should set off the alarm at the nearest fire alarm call point and immediately let a ERCM Team member know who will call security on ext 2222 or 0141 273 1999 if using a landline or mobile phone, giving details of the location of the fire and, where possible, the floor and room numbers.

When the alarm sounds; you should evacuate the building immediately along the nearest fire escape route without stopping to take equipment or possessions. Lifts must not be used. Fire alarm systems are specific to their own building/buildings and will not activate in unison for all buildings on campus. All occupants should proceed to the designated Fire Assembly Point (see Campus Map above). These are also indicated on Fire Action Notices throughout the building.

Civic Reception on Monday 20th June 2022 (7.00pm – 8.30pm)

Drinks and a cold/hot fork buffet (if you have informed us that you have a dietary requirement, this will be catered for) will be served from 7pm-8.30pm at the Civic Reception held at [Glasgow City Chambers](#), George Square, Glasgow, G2 1DU.

Conference Dinner on Tuesday 21st June 2022 (7.00pm – late)

The conference dinner will take place at [Grand Central Glasgow](#) 99 Gordon Street, Glasgow G1 3SF. There will be a drinks reception at 7pm and delegates are to be seated **no later than 7.30pm** for the dinner. It will be a 3 course set menu with wine/soft drinks (if you have informed us that you have a dietary requirement, this will be catered for). Please note that there will be a cash bar.

Photographs

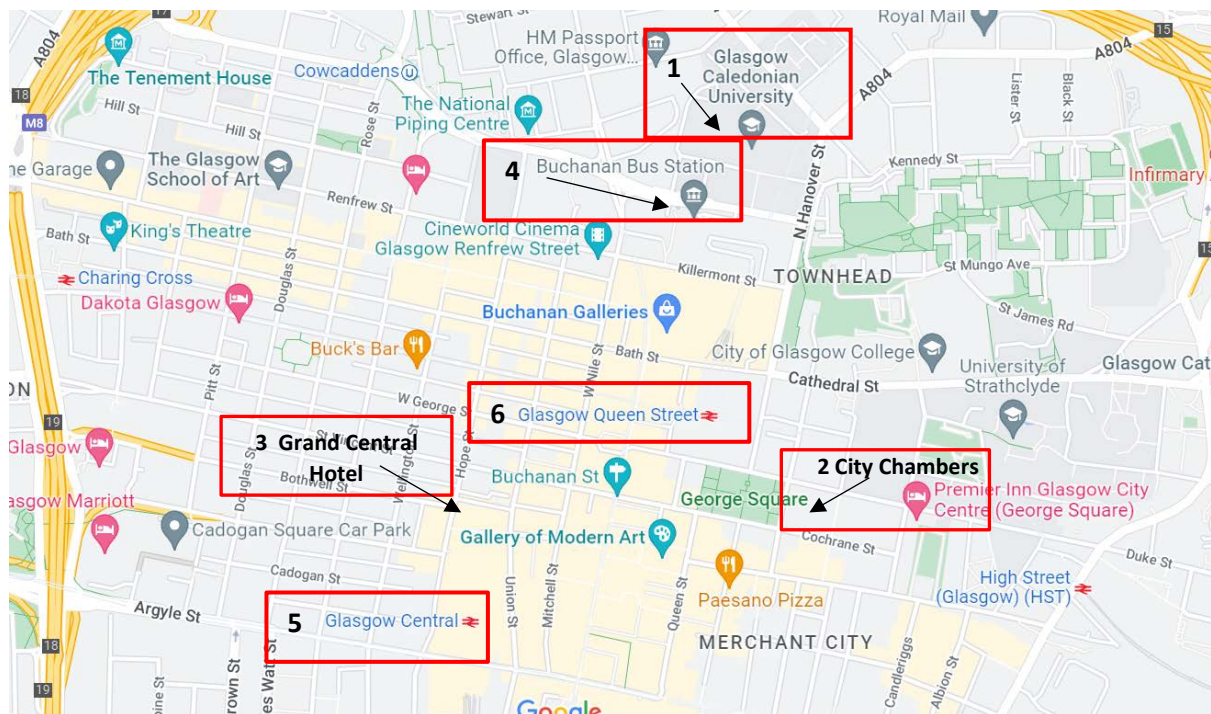
Photographs will be taken throughout the conference. These photographs will be used for the GCU newsletter/ website and may also be used by the ERCM committee. Please inform someone on the conference reception if you object to your photo being used in this way.

Getting Here

Glasgow is conveniently situated for all forms of transport. Glasgow Caledonian University is in the heart of Glasgow and easily accessible to most combinations of travel. A travel guide is available on our [website](#).

Local Taxi Numbers

Glasgow Taxis – 0141 429 7070 / Network ACS – 0141 557 1110



- 1 Glasgow Caledonian University : Conference Location 20 to 22 June
- 2 Glasgow City Chambers, 80 George Square, Glasgow G2 1DU : Civic Reception 20 June 2022
- 3 Grand Central Hotel, 99 Gordon Street, Glasgow G1 3SF : Conference Dinner 21 June 2022
- 4 Buchanan Bus Station/Taxi Rank
- 5 Glasgow Central Station
- 6 Glasgow Queen Street Station

As we are not printing the Conference Programme, all money saved has been donated to planting trees in the Scottish Highlands :

[Plant a grove of trees | Trees for Life](#)